

## Tally 9 – FAQs on Installation

### Q1. What is the minimum system configuration required to install Tally 9?

Answer:

System Requirements	Configuration
Processor	Intel Pentium IV and above or equivalent
Memory	256 MB RAM or more
Free Hard Disk Space	40 MB Minimum (excluding the data)
Monitor Resolution	Recommended 1024 x 768 or higher

**Note:**

*A free Hard Disk of 40 MB or higher capacity is recommended. However, for better performance, and based on the volume of your data, we recommend that you have a higher hard disk space.*

### Q2. Which are the Operating Systems on which Tally 9 works?

Answer:

**Tally 9** works on **Windows 98** and above.

### Q3. Which versions of Windows support the multilingual feature in Tally 9?

Answer:

The versions of Windows OS that support the multilingual (Indic languages) feature in **Tally 9** are:

1. **Windows 2000**, which supports Hindi, Marathi and Tamil.
2. **Windows XP** and **Windows 2003**, which supports Hindi, Marathi, Tamil, Telugu, Kannada, Punjabi and Gujarati.
3. **Windows XP SP 2**, which supports Hindi, Marathi, Tamil, Telugu, Kannada, Punjabi, Gujarati, Bengali and Malayalam.

#### Q4. What precautions I must take before installing Tally 9?

**Answer:**

1. It is necessary to have administrator rights, or rights to install the software
2. Ensure that the Operating System supports the required Indian language

#### Q5. How do I install the Tally 9 Silver/ Single User edition?

**Answer:**

1. Click the **install.exe** file (downloaded from the Tally website, or available on the **Tally 9** CD) and follow the step by step instructions
2. For further details on the installation process, read the instructions given in the **Tally Online Help**.

#### Q6. How do I install the Tally Gold/ Multi User edition on the Server machine?

**Answer:**

The installation procedure for the Server computer is almost similar to that of the Single User version, with the following variation:

- Accept the suggested directories or specify the directories for Application, Data, Configuration and Language files
- Select **Run Tally License Server** at Windows Startup
- Continue the installation process

#### Q7. How do I install the Tally Gold/ Multi User edition on the Client computer?

**Answer:**

Once you install **Tally 9** (same as that of the Single User installation), open the **Tally.ini** file in the **Tally directory** and set the following parameters.

**TallyLicenseServer = server: port**

Remove the semi colons (;;) before **TallyLicenseServer = server: port**

where **server** is the **Name** or **IP** of License Server Computer, and **port** is the **Port Number**. For example, **TallyLicenseServer= 192.168.0.1:9000**

### Q8. Can I store the data folder in a separate directory/ folder?

**Answer:**

Yes. You can maintain data folder in a separate directory / folder, however, ensure that you share that folder (in a multi-user environment) and specify the correct data path in the **Tally.ini** file.

For example, **Data = <Path of the Data directory>**

### Q9. Can I store the Language directory in a separate directory/ folder?

**Answer:**

Yes. You can specify a separate directory / folders for the language directory, however, specify the correct language path in the **Tally.ini** file.

For example, **Langpath = <Path of the Language directory>**

### Q10. How do I install language support in operating system?

**Answer:**

You can install the Indic languages support either from the Operating System level or at the time of installation of Tally. To install languages support at Operating system level:

1. Go to **Control Panel** > Click **Regional and language options**
2. In the Languages tab, select **Install files for complex script and right-to-left languages (including Thai)**
3. Click **Apply**, to see the prompt for the **Windows CD**
4. On completion of the installation, you are prompted to **restart** your system

### Q11. Is it possible to work on Tally 7.2 after upgrading to Tally 9?

**Answer:**

Yes. You can work on both 7.2 and 9 versions of Tally for a period of 15 days from the date of activation, on satisfying a few given conditions.

1. To access **Tally 7.2** data, use the **Tally 7.2** version, only. Similarly, use only the **Tally 9** version to access **Tally 9** data

2. Install and activate **Tally 9** in the same computer where you want to install **Tally 7.2**

**Q12. How do I upgrade from Tally 6.3 Single User Hardlock to Tally 9 Single User?**

**Answer:**

1. Install the **Single User** edition of **Tally 9**
2. Make the following changes in the **Tally.ini** file

**::TallyLicense = Connect**

**::TallyLicenseServer = server:port**

**TallyLock = Localhost**

3. Start **Tally 9**
4. A **Conversion Form** displays. Fill the required details in the form

You are now ready to use Tally 9 in the Softlock licensed mode

**Q13. How do I upgrade Tally 6.3 Multi User Hardlock to Tally 9 Multi User?**

**Answer:**

1. Install the **Multi User** edition of **Tally 9** on the Server computer
2. Make the following changes in the **Tally.ini** file

**::TallyLicense = Connect**

**::TallyLicenseServer = server:port**

**TallyLock = Localhost**

3. Start **Tally 9**
4. A **Conversion Form** displays. Fill the required details in the form

You are now ready to use Tally 9 in the Softlock licensed mode

**Q14. What changes should I make to the Tally.ini file on the Server computer, after upgrading Tally 6.3 Multi User Hardlock to Tally 9 Multi User?**

**Answer:**

Include the following parameters in the **Tally.ini** file

```
TallyLicense = Connect  
  
::TallyLicenseServer = server:port  
  
::TallyLock = Localhost
```

**Q15. What changes should I make to the Tally.ini file on the Client computer, after upgrading Tally 6.3 Multi User Hardlock to Tally 9 Multi User?**

**Answer:**

In the **Tally.ini** file, add the following parameters

```
TallyLicense = Connect  
  
TallyLicenseServer = server: port  
  
::TallyLock = Localhost
```

Remove the semi colons ( ;) before **TallyLicenseServer = server: port** where **server** is the **Name** or **IP** of License Server computer, and **port** is the **Port Number** used in the server **Tally.ini** file.

For example, **TallyLicenseServer= 192.168.0.1:9000**

**Q16. How do I upgrade Tally 6.3 Single User Softlock to Tally 9 Single User?**

**Answer:**

1. Install the **Single User** edition of **Tally 9** on the Server computer
2. Start **Tally 9**
3. An **Activation form** displays. Fill the required details in the form. (A **Tally 6.3** user needs to give the **Tally 6.3** serial number and email id/ key)

You are now ready to use Tally 9, in the licensed mode, with a new Tally 9 serial number.

### Q17. How do I upgrade Tally 6.3 Multi User Softlock to Tally 9 Multi User?

**Answer:**

1. Install the **Multi User** edition of **Tally 9** on the Server computer
2. Start **Tally 9**
3. An **Activation form** displays. Fill the required details in the form. (A **Tally 6.3** user needs to give the **Tally 6.3** serial number only)

You are now ready to use Tally 9, in the licensed mode, with a new Tally 9 serial number.

**Note:**

For the **Tally.ini** file settings of the Server as well as Client, read the answers to Q15 and Q16, respectively.

### Q18. How do I upgrade Tally 7.2 Single User to Tally 9 Single User?

**Answer:**

1. Install the **Single User** edition of **Tally 9** on the Server computer
2. Start **Tally 9**
3. An **Activation Form** displays. Fill the required details in the form

You are now ready to use Tally 9, in the licensed mode

### Q19. How do I upgrade Tally 7.2 Multi User to Tally 9 Multi User?

**Answer:**

1. Install the **Multi User** edition of **Tally 9** on the Server computer
2. Start **Tally 9**
3. An **Activation Form** displays. Fill the required details in the form

You are now ready to use Tally 9, in the licensed mode

**Note:**

For the **Tally.ini** file settings of the Server as well as Client, read the answers to Q15 and Q16, respectively.