

# Ransomware Prevention and Response Checklist





# Ransomware prevention checklist

## Preventive measures at the user level

- Conduct security awareness training and educate your end users about ransomware attacks.
- Train your end users to spot and report phishing emails containing malicious attachments.

## Preventive measures at the software level

- Ensure your firewalls are operational and up-to-date at all times.
- Logically separate your networks.
- Employ a strong email filtering system to block spam and phishing emails.
- Patch vulnerabilities and keep all your software updated.
- Set up rigorous software restriction policies to block unauthorized programs from running.
- Keep your antivirus fully operational and up-to-date.
- Conduct periodic security assessments to identify security vulnerabilities.
- Enforce the principle of least privilege.
- Disable Remote Desktop Protocol (RDP) when not in use.
- Disable macros in your Microsoft Office files.
- Use a strong, real-time intrusion detection system to spot potential ransomware attacks.

## Preventive measures at the backup level

- Back up your files using a 3-2-1 backup rule, i.e. retain at least three separate copies of data on two different storage types, with at least one of those stored offline.
- Ensure that you back up critical work data periodically.
- Enforce regular checks for data integrity and recovery on all your backups.



# Ransomware response checklist

## Time-sensitive reactive measures

- Shut down infected systems immediately.
- Disconnect and isolate infected systems from the network.
- Isolate your backups immediately.
- Disable all shared drives that hold critical information.
- Issue an organization-wide alert about the attack.
- Contact your local law enforcement agency and report the attack.

## Analysis-based reactive measures

- Determine the scope and magnitude of an infection by identifying the type and number of devices infected, as well as what kind of data was encrypted.
- Determine the type and version of the ransomware.
- Identify the threat vector used to infiltrate your network.
- Conduct root cause analysis.
- Mitigate any identified vulnerabilities.
- Check if a decryption tool is available online.

## Business continuity reactive measures

- Restore your files from a backup.

Contact your trusted technology partner Danush in case you need any support in setting up **Preventive System or Responsive System** for your data security.

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